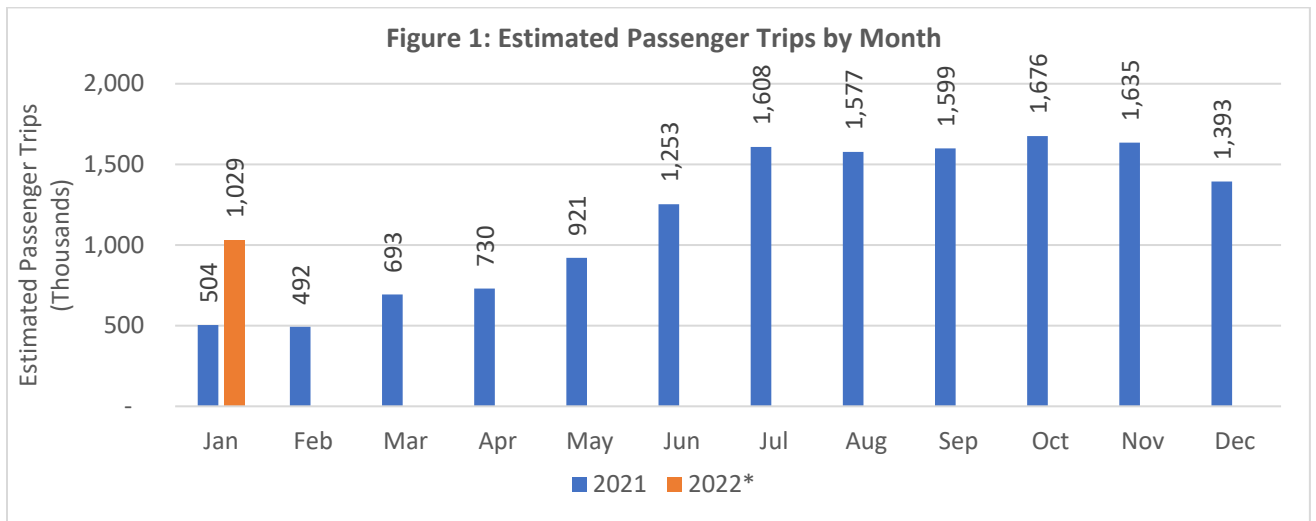




TO: Board of Directors
FROM: Jim Derwinski, CEO/Executive Director
SUBJECT: January 2022 Ridership Trends

DATE: February 16, 2022

Metra provided an estimated 1.03 million trips in January 2022, providing more than twice the number of trips compared to January 2021. While ridership was low at the start of the month likely due to the increase in COVID cases and intermittent school closures around the region, ridership grew week to week throughout the month. Temperatures were below zero on Friday, January 7 and Wednesday, January 26.

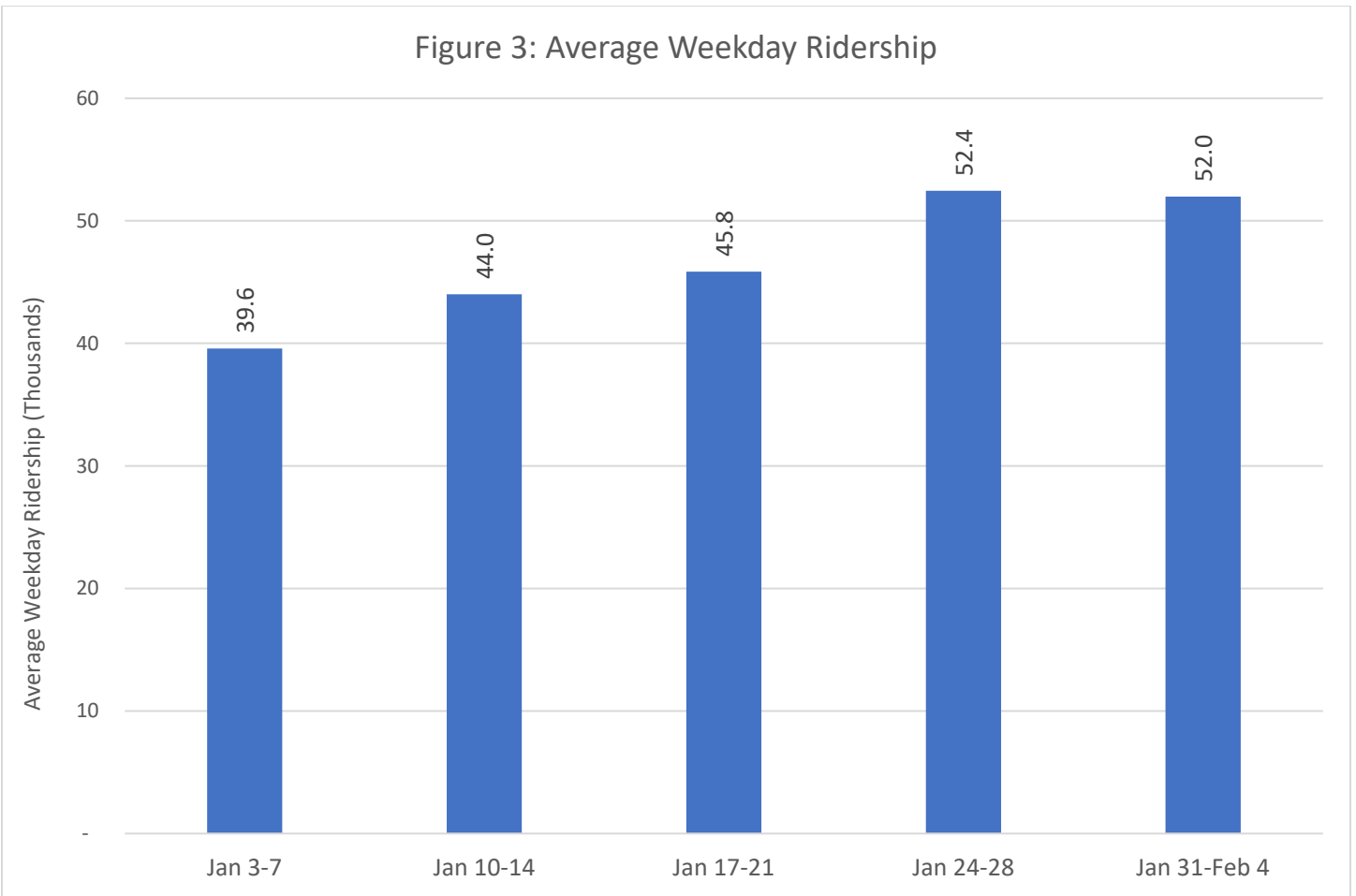


*2022 data are preliminary and subject to revision as data reported during the COVID-19 Pandemic is reviewed.

Average weekday passenger loads started the month at 39,600 for the first week of January, but increased week to week, reaching 57,500 passengers on January 31. Martin Luther King Jr. Day saw the fewest passengers of the month, with 27,100 passengers. Overall, Tuesdays were the strongest performing day of the week. Fridays performed 11 percent lower than the weekday average for the month.

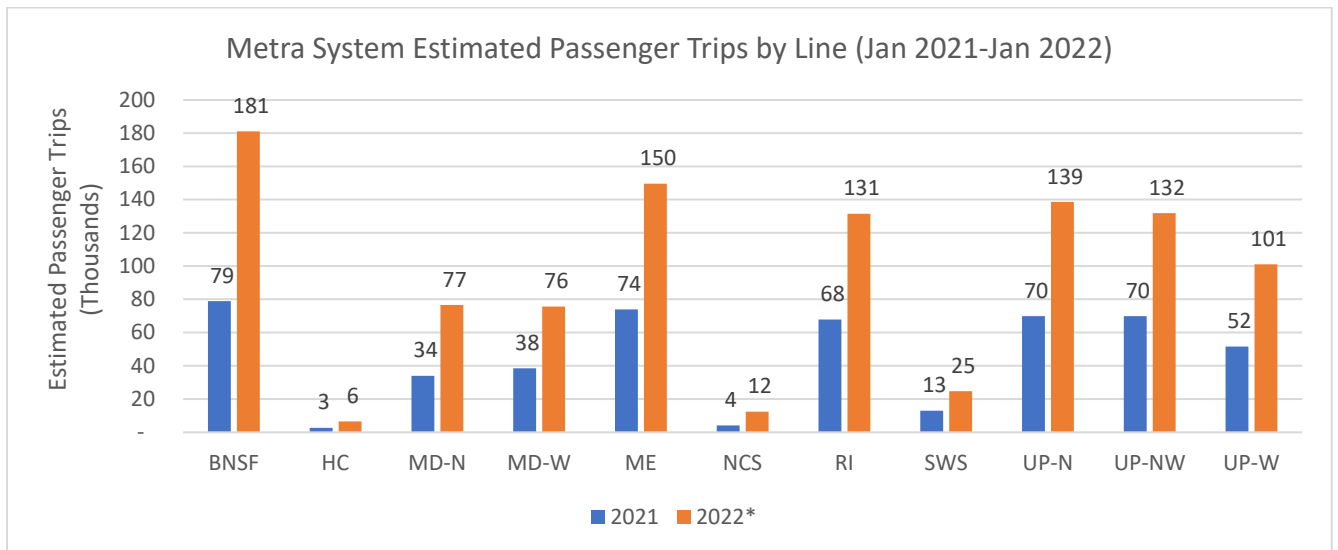
Metra carried an average of 17,600 passengers on Saturdays, and 12,900 passengers on Sundays. Metra operated a Sunday schedule on Saturday, January 1 (New Year's Day). Sunday, January 2 was the highest performing Sunday of the month.

Figure 3: Average Weekday Ridership



The BNSF continued to be Metra’s highest ridership line in January 2022. The ME was the second highest ridership line. The UP-N, UP-NW, and RI were in third through fifth place, with similar levels of ridership.

The ME was the only line with special event service in January, with two extra trains for the Chicago Bears game at Soldier Field on January 2.



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There were no special event passes offered in January 2022. Sales of the Round Trip Plus ticket ended January 31. Any 10-ride tickets purchased in January 2022 were valid a year from the date of purchase. One-Way tickets purchased in January 2022 were valid for 90 days from the date of purchase.

Compared to January 2019, a significant share of ridership has shifted from the Monthly Pass to the One-Way Ticket and \$10 All Day Pass. The share of riders using the Ventra App was 62.1 percent in January 2022 compared to 42.1 percent in January 2019.

Table 1: Ticket Sales and Ridership by Ticket Type (thousands)

Ticket Type	Ticket Sales				Ridership			
	Jan 2019	Jan 2022	Jan 2019 Share	Jan 2022 Share	Jan 2019	Jan 2022	Jan 2019 Share	Jan 2022 Share
Monthly Pass	83	8	9.1%	2.3%	3,553	236	60.6%	23.0%
10-Ride Ticket	146	32	16.0%	9.1%	1,459	325	24.9%	31.5%
One-Way Ticket	623	166	68.3%	46.8%	632	166	10.8%	16.1%
Weekend Pass	60	-	6.6%	0.0%	154	-	2.6%	0.0%
One Day Weekend Pass	-	25	0.0%	7.0%	-	40	0.0%	3.9%
Two Day Weekend Pass	-	6	0.0%	1.6%	-	12	0.0%	1.2%
\$10 All Day Pass	-	97	0.0%	27.3%	-	188	0.0%	18.3%
Round Trip Plus	-	21	0.0%	5.8%	-	38	0.0%	3.7%
RTA Ride Free Permit	-	-	-	0.0%	63	24	1.1%	2.3%
Total	912	355	100%	100%	5,861	1,029	100%	100%

Note: Values do not add to total ridership due to Group Sales, Marketing Sales, and Refund Adjustments; 2019 data may not match previously reported totals due to late-reporting sales and refunds; 2022 data are preliminary and subject to revision as data reported during the COVID-19 Pandemic is reviewed. Sales of incremental tickets are not included.

Table 2: Ridership by Sales Channel (thousands)

Sales Channel	Ticket Sales				Ridership			
	Jan 2019	Jan 2022	Jan 2019 Share	Jan 2022 Share	Jan 2019	Jan 2022	Jan 2019 Share	Jan 2022 Share
Conductor	166	53	18.2%	15.0%	230	70	3.9%	6.8%
Commuter Benefit	36	4	3.9%	1.2%	1,217	76	20.7%	7.4%
Ventra App	458	245	50.2%	69.1%	2,469	639	42.1%	62.1%
Ticket Agent	224	47	24.6%	13.1%	1,693	208	28.9%	20.2%
Ticket Vending Machine	28	6	3.1%	1.6%	195	11	3.3%	1.1%
RTA Ride Free Permit	-	-	0.0%	0.0%	63	24	1.1%	2.3%
Total	912	355	100%	100%	5,866	1,029	100%	100%

Note: Values do not add to total ridership due to Group Sales, Marketing Sales, and Refund Adjustments; 2019 data may not match previously reported totals due to late-reporting sales and refunds; 2022 data are preliminary and subject to revision as data reported during the COVID-19 Pandemic is reviewed. Sales of incremental tickets are not included.

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